CITY OF GOLDCOAST™

Rate Notice

Gold Coast City Council ABN 84 858 548 460

cityofgoldcoast.com.au/rates
1300 366 659

Notice number
2 1071717 9

Date of Issue
20 July 2026

169745/X08/065766 D-041 H1
G P Pels
Port Merion
Unit 57 / 3 Marina Crescent
HOLLYWELL QLD 4216

Current rating period:
1 July 2026 to 31 December 2026
$1,113.44
(see back for payment options)

Due date for payment:
20 August 2026
Total amount payable after due date:
$1,181.46
(interest penalty applies after due date)

UNIT 57, 3 Marina Crescent, HOLLYWELL QLD 4216
Lot 57 BUP8434
(Payments received after 1 July 2026 may not be included on this notice)

Opening balance		**$64.90CR**
State Government and associated charges	*(see rate assessment page for details)*	**$131.00**
Council rates and charges	(see rate assessment page for details)	**$1,115.36**
Less 10% Council discount on GENERAL RATE **if full payment received by the due date**		**$68.02CR**
Amount payable if paid by: 20 August 2026		**$1,113.44**

To view your rating category statement and other rate notice inserts online, visit cityofgoldcoast.com.au/inserts

To make a ***voluntary*** contribution towards the acquisition and enhancement of the City's koala habitat, please use the BPAY ® details on the reverse.

Sign-up to My Account to receive your notices by email. Visit cityofgoldcoast.com.au/myaccount

SCAN THE QR CODE
to log-in or sign up
to My Account

L065766

CITY OF GOLDCOAST™

In Person / Mail Payment Advice

Name: G P Pels
Ref: 2 1071717 9

*419 210717179 **Credit**

BPOINT Bill Payment
Supported by the CommonwealthBank
Commonwealth Bank of Australia
ABN 48 123 123 124

BPAY
Biller Code: 575217
Ref: 2 1071717 9

Post Billpay

Total Amount Payable
If paid by: **20 August 2026**
$1,113.44

Total Amount Payable
If paid after: **20 August 2026**
$1,181.46

Teller stamp and initials

No. of Cheques

Date / /

Cash

Cheques (see reverse)

For Credit
Gold Coast City Council

Tran Code	User ID	Customer Reference No.
831	066684	000002107171793

$

+757+

In accordance with the *Local Government Act 2009*, *Local Government Regulation 2012* and Council of the City of Gold Coast's (Council) adopted budget resolutions, all rates and charges are due and payable within 31 days of the issue of the rate notice on which the rates or charges are levied. Any overdue amounts will attract penalty interest at the appropriate rate until either full payment (including the interest) is made or a satisfactory payment arrangement is approved by Council.

How to pay your rates

Pay using BPAY®

Biller Code: 575217
Ref: Use Notice Number

Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account.

No surcharge by the City applies when using a credit card to pay by BPAY®.

BPAY View®: view and pay this notice using internet banking.

BPAY View Registration No: use the **Notice Number** located at the top left of page 1.

www.bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518

Pay by phone

Call us on **1300 886 731** (or from outside Australia call **+61 7 5667 5995**) anytime to pay with MasterCard or Visa.

Payments by credit card will incur a surcharge.
See BPAY® option to avoid surcharge.

Payment Reference Number: use the **Notice Number** over the page.

Pay online

Visit **cityofgoldcoast.com.au/payments** and follow the links to pay with MasterCard or Visa.

Payments by credit card will incur a surcharge.
See BPAY® option to avoid surcharge.

Payment Reference Number: use the **Notice Number** over the page.

BPOINT in person

Pay at any Commonwealth Bank branch with cash, cheque or money order.

Post Billpay in person

Pay at any Australia Post office and present the entire notice when making payment. Payment by cash, cheque or debit card only.

Payments will incur a transaction fee.
See BPAY® option to avoid a City transaction fee.

Customer Service Centre in person

Payment options include:
Debit Card – *surcharge free*
MasterCard or Visa – *surcharge applies*

Cash is not accepted.

For locations and opening hours visit **cityofgoldcoast.com.au/contactus**

Manage and pay your rates with My Account

View, manage and make payments. Set up a payment plan or a direct debit. Register at **cityofgoldcoast.com.au/myaccount** for secure and convenient access to manage your rates and water accounts anytime.

How to contact us

cityofgoldcoast.com.au/rates

07 5667 5995 or **1300 366 659**
Monday to Friday 8:30am – 5:30pm
(or from outside Australia call **+61 7 5667 5995**)

City of Gold Coast
PO Box 5042 GOLD COAST MC QLD 9726

Voluntary koala contribution

NOTE: This BPAY® number is for voluntary contributions to the acquisition and enhancement of the City's koala habitat only.

Biller Code: 37424
Ref: Use Notice Number

NOT TO BE USED FOR RATE PAYMENTS

Telephone and Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account.
More info: **www.bpay.com.au**

25-BS-00570

Details of cheque(s) etc, customer to complete.

Drawer	Bank or BSB	Branch	Amount
			$
			$
			$

Proceeds of cheques, etc. will not be available until cleared.

CITY OF GOLDCOAST.

RATE ASSESSMENT

Notice Number 2 1071717 9

Current rating period 1 July 2026 to 31 December 2026

CHARGES CONSOLIDATED ON RATE NOTICE

UNIT 57, 3 Marina Crescent, HOLLYWELL QLD 4216
Lot 57 BUP8434

DETAILS OF STATE GOVERNMENT AND ASSOCIATED CHARGES

VOLUNTEER RURAL FIRE BRIGADE	
Volunteer Rural Fire Brigade Separate Charge	$1.00
EMERGENCY MANAGEMENT	
RESIDENTIAL UNIT that is a lot 1 @ $130.00	$130.00
TOTAL OF STATE GOVERNMENT AND ASSOCIATED CHARGES	**$131.00**

DETAILS OF COUNCIL RATES AND CHARGES

WASTE MANAGEMENT	
PART A - Waste Management Utility Charge (General)	$251.00
PART B - Waste Management Utility Charge (State Waste Levy Cost Component)*	$0.00
STATE EMERGENCY SERVICE	
State Emergency Service Separate Charge	$2.50
RECYCLING	
Recycling Utility Charge	$6.31
RECREATIONAL SPACE	
Recreational Space Separate Charge	$16.25
OPEN SPACE INCLUDING KOALA HABITAT	
Open Space including Koala Habitat, Maintenance and Enhancement Separate Charge	$33.15
GENERAL RATE	
CATEGORY 1T - Residential 1 $374,053 AV @ $0.001818330	$680.15
DISASTER RESPONSE AND RECOVERY	
Disaster Response and Recovery Separate Charge	$5.00
CITY TRANSPORT	
City Transport Improvement Separate Charge	$121.00
TOTAL OF COUNCIL RATES AND CHARGES	**$1,115.36**

*Council, as the operator of a levyable waste disposal site, is liable to pay a monthly waste levy to the State under the *Waste Reduction and Recycling Act 2011*. For the financial year 2026/2027, the State has paid Council, as a local government affected by the waste levy, an annual payment in the amount of $19,273,505, in two instalments, $18,755,117 on 30th June 2023 and $518,388 on 28th June 2024. The purpose of the payment is to mitigate any direct impacts of the waste levy on households in Council's local government area. This payment will be used by Council for that purpose which, in conjunction with Council waste diversion and recycling initiatives, results in your waste management Part B charge as seen above of $0.00.

M0657661Q02

View and pay your rates online with My Account.

Register today.
cityofgoldcoast.com.au/myaccount

Rate information

Your City of Gold Coast (City) rates are payable every 6 months, usually in August and February. The standard charges you're likely to see on the rate notice are:

Volunteer Rural Fire Brigade Charge

This separate charge helps subsidise the operational expenses of rural fire brigades; supplementing the Emergency Management Levy.

State Emergency Management Levy

We collect this Levy to fund our emergency services on behalf of Queensland Fire and Emergency Services. The amount of the levy depends on the classification of your property. **qfes.qld.gov.au**

General Rate

The City is required by law to levy a General Rate or Differential General Rate on every rateable property each financial year. The General Rate raises the revenue needed to run the city and pay for infrastructure and a range of services and activities. Just some of these include lifeguards, waterways, animal management and economic development initiatives.

The value of your property, determined by the State Government, is the basis for calculating the General Rate. To smooth out increases in the General Rate caused by unexpected spikes in property values in any given year, the City uses an averaged value over 3 years. A minimum General Rate applies if the value of a property is below a determined threshold.

Waste Management Utility Charge

This charge funds the provision and operation of waste services, including the storage, collection, and transport of waste to disposal facilities.

Recycling Utility Charge

This charge is used to fund recycling initiatives, aimed at minimising waste to landfill. This includes infrastructure, land and services that aren't funded via the Waste Management Utility Charge. **cityofgoldcoast.com.au/waste**

Recreational Space Charge

This charge assists the City to purchase areas of large open space, with an emphasis on land for sport and recreation.

City Transport Improvement Charge

This charge funds the Council Cab Service, bus stops, bicycle and pedestrian pathways, rapid transport, improvements to local roads, as well as expanded bus services across the city.

Open Space including Koala Habitat, Maintenance and Enhancement Separate Charge

Our city is one of Australia's most biodiverse. This charge supports activities contributing to the management and conservation of the city's natural areas, including opportunities for nature based recreation.

Disaster Management Response and Recovery Separate Charge

Queensland faces frequent disasters; through this charge the City supports recovery, preparedness and building community resilience amid increasing natural hazards.

State Emergency Service Separate Charge

The funds raised will support the ongoing operation, maintenance and readiness of the State Emergency Services groups during storms, floods, cyclones and other emergencies.

Discount on rates

The City offers a discount for paying your rates on time. The discount amount and the discount date appear on the rate notice. To receive the discount, the amount payable stated on the rate notice must be paid in full by the due date.

Pensioner rate concessions

If you receive a pension, you may be entitled to receive rate concessions. To be eligible, you must hold a Queensland Pensioner Concession Card or a Department of Veterans' Affairs Gold Card. Other conditions apply. Contact us and have your pension card/s and pension amount/s ready.

Change of address

If you have recently changed your postal address, please contact us to ensure your details are updated. If you have moved house and you currently receive a pensioner rate concession, you will need to re-apply. To change your address details and/or contact details visit **cityofgoldcoast.com.au/changeyouraddress**

City Budget

Full details of the current City Budget: **cityofgoldcoast.com.au/annualplan**

Paper rates and water notices fee

A charge of $2.50 applies to each rates notice and water notice issued by mail. The fee reflects the costs we incur producing and delivering a paper notice. Sign up for My Account to receive your notices by email. Visit **cityofgoldcoast.com.au/myaccount**

Frequently asked questions

What if I can't pay my bill on time?
You can apply for more time to pay with no interest by entering into an approved payment plan for rates and water bills. Visit **cityofgoldcoast.com.au/rates**

I paid my solicitor to take care of my house sale, why do I have a property transfer fee on my rate notice?
The charging of a property transfer fee is to recoup the known costs associated with accepting, recording and storage of change of ownership advice.

I just purchased this property; why do I have to pay full rates?
Most likely, your solicitor has allowed for the rates in your settlement. Please check your settlement statement, or contact your solicitor and/or agent for confirmation.

Can someone else enquire on my behalf or update my account?
Yes, you can add an authorised person to your account. If the property is owned by individual/s call us on **07 5667 5995**. If the property is owned by company or trust please complete the form at **cityofgoldcoast.com.au/authagent**

What does my rating category mean?
Your property's rating category (stated on your rate notice) will influence the amount of general rate you will pay. Factors such as the use (including whether a property is a principal place of residence or rental), size of the land, and the nature of any improvements on the land determine which rating category applies. You can view descriptions of the rating categories at **cityofgoldcoast.com.au/inserts**

What is the Waste Levy?
Introduced on 1 July 2019 by the Queensland State Government, the Waste Levy is a weight based charge payable on all waste disposed to a leviable landfill site in Queensland. It aims to reduce the amount of waste going to landfill and maximise the diversion of recoverable items for reuse, repurposing and recycling. To mitigate the impact on residential households, the State Government has committed to a payment to the City to offset the direct costs of the Waste Levy liability incurred on the disposal of household waste. For the 2026-27 financial year, residential customers will notice a zero amount for Part B of the Waste Management Utility Charge, see overleaf. Visit **cityofgoldcoast.com.au/waste**

What is the Green Organics Charge?
Green organics bins are now a part of standard residential kerbside collection services for eligible properties. The service charge is payable for owner-occupied and tenanted properties. Visit **cityofgoldcoast.com.au/greenorganicsbin**

26-BS-00554